

PUBLIC INFORMATION SESSIONS



12:00 PM



6:00 PM



9:00 AM

The following FAQs will be updated as more information becomes available.

Frequently Asked Questions

Q: Will all the GIC's current five health insurance carriers be offered for Fiscal Year 2024 (FY2024 - July 1, 2023 - June 30, 2024)?

Yes, however, because Tufts Health Plan and Harvard Pilgrim Health Care have merged into a new organization, called Point32Health, there will be four health insurance carriers beginning in FY2024.

The GIC strongly encourages members to review GIC's [GIC's Benefit Guides](#) on mass.gov/GIC to actively shop and evaluate different coverage options during the upcoming 2023 Annual Enrollment period for coverage effective July 1, 2023.

Q: Will there be any changes to my pharmacy benefits in FY2024?

If you are enrolled in a GIC non-Medicare plan, your pharmacy benefits will change. Pharmacy benefits will be administered by CVS Caremark for both non-Medicare and Medicare plans.

Q: Will there be materials available about the FY2024 plan design & rate recommendations?

Proposed plan design recommendations will be presented at the January commission meeting. The Commission will vote on the proposed recommendations for FY2024 in February & March.

FY2024 plan designs and rates will be available on [GIC's Benefit Guides](#) immediately before GIC's Annual Enrollment in the beginning of April.

Q: Will there be information available about the cost of my health insurance coverage at the sessions?

Costs for FY2024 Healthcare benefits will be available on [GIC's Benefit Guides](#) immediately before GIC's Annual Enrollment in the beginning of April.

Q. How can I view and update my benefits?

Save time and paper by viewing your benefits online 24/7 and making changes or corrections to your benefits on the [MyGICLink Member Benefits Portal](#). For more information, visit bit.ly/Mygiclink.

Q. When will FY2024 Benefit Guides be available online?

[GIC's Benefit Guides](#) will be available immediately before GIC's Annual Enrollment in the beginning of April.

Q: I am having an issue with my health insurance carrier. What should I do?

GIC takes member privacy seriously and advises against using the listening sessions as public forum at which to discuss your personal health care matters. Members seeking assistance or guidance regarding an insurance matter should contact their health insurance carrier by visiting mass.gov/lists/gic-carrier-contact-information or dialing the phone number on the back of their card.

Q: I am having a question regarding a health insurance claim or I need a health insurance card. What should I do?

GIC takes member privacy seriously and advises against using the listening sessions as public forum at which to discuss your personal health care matters. Contact your health insurance carrier by visiting mass.gov/lists/gic-carrier-contact-information.

Q: Can I use MyGICLink Member Benefits Portal for the 2023 Annual Enrollment?

GIC state and municipal employees and retirees can enroll in or update GIC benefits using [MyGICLink Member Benefits Portal](#).

GIC Retired Municipal Teachers (RMT), survivors, and other members have the option to update GIC benefits using [GIC Online Forms](#). Please make sure to include an up-to-date email address when completing your form(s) to receive a registration email when MyGICLink becomes available to you. For more information, visit bit.ly/Mygiclink.

Q: Why doesn't the GIC offer +1 coverage in addition to Individual and Family coverage?

GIC has investigated offering an *individual plus one* plan as well as an *employee plus children* plan. The challenge that GIC would have in offering these, is that the premiums for families would skyrocket. Broadly speaking, GIC members tend to cover more family

members than other employer-sponsored plans, including other public sector health plans.

The GIC will continue to evaluate its coverage tiers each year, and if it is determined that such a change would be advantageous to the GIC's membership at large, it could be implemented in the future.

Q: I am planning to retire soon. What do I need to do?

Visit our [GIC Medicare Enrollment page](#) for information about Medicare enrollment, eligibility, resources for 65+ retirees, and more.

Don't see your question answered here? Please contact us using the [GIC contact form](#) and a member of our staff will get back to you with more information. Thank you.